

## Covid-19 virus - Health and Safety Measures

Covid-19 is usually transmitted via coughing, sneezing from people around us, from often touched surfaces and various objects that we may give one another.

Symptoms include fever, coughing, difficulty in breathing. If you have any of the above symptoms you are required to stay at your villa and advise one of the Nissia team members, remotely. We will then advise and contact the doctor. Please **do not visit** the Nissia Office or anywhere else to report these.

Call us on +30 30 6945796216 or +30 6948361704 or send an e-mail to [info@nissiaholidays.com](mailto:info@nissiaholidays.com)

Based on the Greek government's **social distancing measures** please make sure you practice the following:

- Try and keep a distance from others, 1-2 meters apart
- No handshakes and hugging/kissing other people
- Do not exchange/swap goods
- Avoid touching your face without clean hands
- Wash your hands often and thoroughly with water and soap
- You can always use the disinfectant in your villa, throughout the day, before you leave the villa and/or upon return

You should aim to stay in open spaces and make sure that you open your villa windows on a daily basis to bring fresh air into your villa.

Please do not visit other villas, this is strictly prohibited.

For this year only and due to the circumstances, we aim to limit contact between staff and guests. Please make use of all means of electronic communication, to our emergency numbers +30 6945796216 or +30 6948361704 or send an e-mail to [info@nissiaholidays.com](mailto:info@nissiaholidays.com)

### Cleaning

In order to limit contact via objects and the room equipment for the cleaner and guests, mid week cleaning will not be offered as usual. On the day of the mid week cleaning your cleaner will deliver your new clean towels, please leave your used towels outside of your villa in the plastic bags you will find in your villa. Please contact us if you require any services related to cleaning.

Room cleaning. Your room has been carefully cleaned and all surfaces have been disinfected with,

. A solution of chlorine 0.1% and certified disinfectant (70% ethanol)

In addition to the above the room surfaces and all linen have also been steamed cleaned.

We always clean and disinfect your villa keys.

## **Nissia Office Hours**

This year we will welcome you to the Nissia office as usual and we've set up a lovely area just outside the office to meet and greet you with safety.

No library service this year.

Our office hours are,

Monday 09:30 - 11:00 & 18:00 - 19:30

Tuesday 09:30 - 11:00 & 18:00 - 19:30

Wednesday, closed/airport day

Thursday 09:30 - 11:00 & 18:00 - 19:30

Friday 09:30 - 11:00 & 18:00 - 19:30

Saturday 09:30 - 11:00

Sunday closed

Note that for any little issue that you might find, i.e. one of your light bulbs needs replacing, you can let us know by getting in touch with Steve on +30 6948361704 or Meni +30 6945796216

Person Responsible for the Health Protocols implementation : Triantafyllos Psaras Chatzigeorgiou, tel. +30 6944055949, email : daffy@nissiaholidays.com

## **Useful Contact Numbers/Details**

- **Steve : +30 6948361704 & Meni: +30 6945796216**
- **Email : info@nissiaholidays.com**
- **Halki Doctor : TBA**
- **New Halki Clinic/Surgery: +30 2246070910**

We would like to advise you that we keep a record of our guests currently staying with us, with the details, full name, nationality, arrival date and departure date, address, e-mail and phone number, in order to track and trace all contacts in case of a COVID-19 case.

We should all act with care and responsibly. Not following the above measures could help spread the virus and risk public health and safety. If a guest does not follow the rules and regulations we have the option to terminate the booking.

I have read and agree to the above.

Full lead name of booking

Signed